

SUPER SCHOOL INFORMATION TO PARENTS



This information pack is intended as a guide to parents and guardians for children attending Super School all day holiday childcare. The list is not exhaustive and if parents have any suggestions of what they would like to see in this pack please email larnold@andover-leisure-centre.co.uk. All suggestions will be considered.

Frequently asked questions:

Q. What happens if my child is ill and cannot attend?

A. A credit against another session will be offered or in cases of long term sickness a refund will be given if accompanied by a doctor's note.

Q. My child has had a tummy bug, can they still attend?

A. Children cannot attend any holiday activity session less than 24 hours after suffering from an illness, sickness or diarrhoea. This is to allow sufficient recovery time and protect against spreading illness.

Q. I have been held up in traffic or at work and can't collect my child on time?

A. In the first instance contact the centre on 01264 347122 to advise us. This is the direct line to Archie's reception desk. Children must be collected by 5.30pm at the end of the session. Archie's will close at 6pm each day. Staff can assist in calling other contacts logged on your registration form.

Q. What will my child need to wear?

A. Loose comfortable clothing eg. Track pants, tee shirt, sweat top and trainers (socks essential for any time spent on Archie's). Please bring swimming costume and towel, swimming sessions take place every morning during Super School.

Q. Can my child bring a favourite toy?

A. Please do not allow your child to bring personal items as the Centre cannot be held responsible should they go missing.

Q. My child cannot swim; can he/she still go into the pool?

A. Yes, there is designated exclusive pool time for Super School every morning. You must note your child's swimming ability on your registration form. If your child is a non swimmer they will be kept in designated safe water (no more than 1.35m deep). All non swimmers will be wearing a lifejacket or flotation aids and accompanied by the staff in the water.

Q. My child is afraid of the water: I do not want them to go into the pool. Is this possible?

A. There will be an alternative dry activity for those children who do not wish to swim.

Q. Do you have qualified staff?

A. Yes, our Children's Activity Coordinators are qualified at Level 2 and 3 in play work and childcare. We are OFSTED registered.

FAQ'S Continued:

Q. Can my child bring a snack or any money to purchase a snack during the day?

A. Yes, we provide a free hot/cold lunch and plenty of drinks throughout the day. Children are welcome to bring a snack; these are usually eaten during the Chill Out time in the afternoon. Alternatively they can bring a small amount of money to purchase a snack from the Café. We would suggest this to be kept at £1 or less.

Q. My child has asthma; can they still take part in these activities?

A. Yes, children receiving prescribed medication for a long term condition such as asthma can attend. Any medication they require throughout the day must be clearly marked with the child's name, dosage and what time this must be administered. Medication is kept in a locked secure location.

If you would like any further information regarding a medical condition please contact Linda Arnold on 01264 347120 or larnold@andover-leisure-centre.co.uk

Thank you for taking the time to read this, we hope to see you soon.

General enquiries at Andover Leisure Centre for:

Gymnastics and Trampolining courses, Children's Activities or Special Events :

Contact Nicki Grimison on 01264 347127 or ngrimison@andover-leisure-centre.co.uk

Swimming lessons: Tammy Dewhurst on 01264 347121 or tdewhurst@andover-leisure-centre.co.uk